

Appendix A

From: Taxis

Sent: 24 November 2025 13:42

Subject: Informal consultation - Hackney Carriage and Private Hire Licensing Policy - We need your views

Good afternoon

The existing Hackney Carriage and Private Hire Licensing Policy came into effect on 1st April 2023. The Policy requires updating to reflect our priorities and outcomes for 2027 to 2031.

This is the informal stage of the review of the Policy.

It is really important that we receive your views on what improvements you think could be made to the Policy which would support you and your business. We would like to invite you to submit your views/suggestions about the contents of the current policy by way of a written responses. A copy of the current Policy can be found on the Council's website at <https://next.shropshire.gov.uk/media/0fsce2zc/hcph-licensing-policy-2023-2027.pdf>.

Written responses can be sent by email to taxis@shropshire.gov.uk, or by clicking reply to this email. All comments should be submitted by **Sunday 21st December 2025**.

Please note, you will have a further opportunity to provide written responses during the formal consultation which will take place next year.

Kind regards

Kate

Ms Kate Roberts

Public Protection Officer (Professional)

Transactional Management & Licensing Team

Business & Consumer Protection Service

0345 678 9046 (phone lines are open Monday to Friday from 9 am to 3 pm, excluding Bank Holidays and public holidays)

taxis@shropshire.gov.uk

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